DIOCESE OF SACRAMENTO SERVICE OFFICE

Mary Ann Markarian, Claims Risk Manager I Phone: (916) 733-0281 Email: <u>mmarkarian@catholicmutual.org</u>

MISSION TO THE DIOCESE OF SACRAMENTO

Catholic Mutual's Sacramento Service Office is dedicated to providing quality service and management excellence to the Diocese of Sacramento in all areas of coverage, claims and risk management by working in close harmony with the Diocese and home office to further support its Catholic Mission.

SERVICES PROVIDED/HIGHLIGHTS

- * Claims Handling
- * Coverage Analysis
- * Litigation Management
- * Manage Expenses and Adjusting Costs
- * On-Site Inspections
- * Risk Management Programs
- * Risk Management Analysis/Reports
- * Development and Implementation of Risk Management Policies
- * Seminars/Presentations

- * Contract Review
- * CUP II Compliance
- * Consultation/Committee/Board Meetings
- * Individual Location Meetings
- * Church Facilities Management Program
- * Special Events Coverage Program
- * Endorsement Changes
- * Effective Communication to Fulfill Common Goals of Member Services