Diocese of Sacramento Funeral Director Job Description

-Position: Funeral Director

-Location: George L. Klumpp Chapel of Flowers, Sacramento

-Position Status: Full Time - Non-exempt

-Schedule: Monday—Friday 8am-4:30pm w/ ½ Hour Lunch Some Saturdays and

Evenings required

Supervisor: Funeral Center Manager, COO or other manager as may be assigned

Job Summary: Service families at time of need and in preplanning funeral services. Assist the Funeral center Manager and/or COO. Direct Funeral Arrangers and Funeral Assistants as necessary.

Essential Functions:

- 1. Exhibit exceptional customer service skills.
- 2. Meet with families and arrange funeral, memorial and cremation services.
- 3. Shall act as a liaison to coordinate desired service arrangements.
- 4. Accurately prepares and processes a variety of correspondence and documents including contracts, receipts, and other forms.
- 5. Deliver and pick up Death Certificate orders at Health Department and deliver to appropriate funeral home following policies and procedures.
- 6. Maintain cleanliness and preparedness of vehicles (hearses & vans) and schedule maintenance and repairs (such as oil changes) as needed.
- 7. Transportation of deceased from hospitals, coroner's office, residences and convalescent homes, during business hours.
- 8. Assist on funeral services to set up and assist with casket loading/unloading
- 9. Transport flowers for funeral services.
- 10. Set up & clean up before and after services during business hours and evenings.
- 11. Maintain cleanliness of Funeral Home areas (bathrooms, offices, arrangement rooms, etc.)
- 12. Transportation of decedent for services.
- 13. Other duties as assigned.

Minimum Qualifications:

License: Funeral Director; Embalmer's License preferred but not required

Education: Accredited Associate of Arts (AA) degree, or equivalent experience. Must hold a

California Funeral Director's License. Must hold a valid California Driver's License.

Ability: Must be able to lift at least 50 lbs.

Skills/Knowledge: Practicing Catholic with knowledge and understanding of the Catholic Church in general; Proficient in Microsoft Office Products (Word, Excel, Access, Outlook); excellent phone skills; great organizational skills; ability to maintain strict confidentially; professional temperament and appearance; ability to communicate effectively in oral and written form using correct spelling, grammar and punctuation; ability to work and relate to a variety of personalities and cultures with diplomacy, friendliness and poise; able to work in a team-oriented environment, handle multiple assignments consecutively and prioritize workload.